

Come & Try Pass Frequently Asked Questions (FAQS)



1. Who can buy a Come & Try Pass?

Any non-member or Live Active cardholder can purchase a Come & Try pass.

2. When can I purchase a Come & Try Pass?

Our pass will be available to purchase from Friday 29th November - Monday 2nd December 2019 from any Live Active venue.

3. Can I order my pass online?

No, the pass is only available to purchase in Live Active venues at reception.

3. What does my pass include?

The pass includes unlimited access to all gym, swim and classes, no peak charges and online class booking.

4. Can I add a bolt on such as health suite or power plates?

No, the Come & Try pass is only valid for gym, swim and classes. The health suite is available on a pay and play price.

5. How long is my pass valid for?

The pass is valid for 30 days from date of purchase.

6. Is there a discount for concessions or corporate?

No, the offer is only valid for a one off price of £25.00 but is available to all to purchase.

7. Do you need my details?

You do not need to fill in a form with your details however we do require your details to add to our system to activate your pass. We will require marketing consent to keep you up to date which you can opt in or out for - please make reception aware.

8. What happens when my come and try pass ends?

Once your pass ends you can then purchase a 30 Day membership or go onto a Direct Debit or Annual fitness membership. This includes all of what is included in the Come & Try Pass and much more including; discounts to many business throughout Perth & Kinross, guest passes, payment holidays etc.