

Live Active Atholl

live active
Fitness



Invest in yourself

Boost your fitness levels with a great value Atholl Fitness Membership!

Join your Live Active Fitness community.
Learn more inside...

 www.liveactive.co.uk 



Welcome to Live Active Atholl

If you've picked up this leaflet then the chances are you're thinking about the next steps to a fitter, healthier lifestyle.

Maybe you already enjoy the facilities in our venue or you're looking to take your sports and leisure time further. You might even be a complete beginner starting out on your fitness journey. Whatever your experience, we're here to bring you more opportunities, more flexibility and more support.

Here's our promise to you:

- **We make getting active easier**
- **We want your experience to be great**
- **We will offer good value for money**
- **We are here whenever you need help**

Keep up to date with all the latest news and events happening at Live Active Leisure, not to mention deals, price promotions and more! Sign up online and don't miss out:

www.liveactive.co.uk/join-our-mailing-list

DEAL

Fitness Reviews - Book a Personal Programme directly after your fitness review and you will get it half price.

Live Active Atholl
West Moulin Road
Pitlochry
PH16 5EA
01796 473866

Opening Hours:

Mon, Tue, Thu & Fri*: 09:00 - 13:00

Mon - Fri: 16:00 - 22:00

Sat & Sun: Closed

*Please note there is no public access between 10.30 - 11.30 on Fridays

Registered Office: Live Active Leisure Limited Caledonia House, Hay Street, PERTH,
PH1 5HS. Registered in Scotland. No.SCO42641. VAT Registration No:268 5297 14.
A Company Limited by Guarantee and a Registered Charity No:SC000175

Join us today!



By choosing the Fitness Membership at Live Active Atholl, not only will you be benefiting from a healthier lifestyle, you will also be supporting the provision for sport and leisure in your local community. This great membership is only available to buy from your Live Active Atholl venue in Pitlochry.

As a Live Active Atholl member:

You will have unlimited access to Live Active Atholl including classes, fitness gym, strength gym and sportshall, not to mention being part of our Live Active Rewards scheme. You will also have the benefits of our Live Active Card for all those other activities you choose to do in any of our other venues, getting you at least **£1** off your visit!

We offer Fitness Reviews and Personal Programmes should you have any specific goals or big challenges you wish to train for, simply ask our staff to book you in.

Take the first step now to a fitter, healthier you and join today. We have flexible payment options ensuring you find the package that's suited perfectly to you. We look forward to seeing you very soon!

Membership Prices

Direct Debit	30 Day	Annual
Adult £19.50	Adult £22.40	Adult £214.50
Adult Joint £33.15	Adult Joint £39.00	Adult Joint £364.65
Senior £16.60	Senior £19.50	Senior £182.60
Senior Joint £28.00	Senior Joint £33.15	Senior Joint ... £308.00
Concession £12.50	Concession £14.90	Concession.... £137.50
Corporate £17.50		Corporate £192.50

If you would like a Fitness Membership that includes the use of all our Live Active Leisure venues, you can sign up for our standard Fitness Membership - the choice is yours. Ask our staff for details, log on to our website or pick up a membership booklet in venue.

Live Active Atholl Membership Application Form

Full Name (incl title) _____

Address _____

Postcode _____ D.O.B _____

Contact Tel No _____ Mobile Tel No _____

Email _____

We will send you important information via email and text. To opt out from either, tick the appropriate box; email ☐ text ☐

Tell us what type of membership you'd like and how you want to pay:

Adult (Single) ☐ Senior (Single) ☐ Direct Debit ☐

Adult (Joint) ☐ Senior (Joint) ☐ Annual ☐

Corporate ☐ _____ *Name of company* 30 Day ☐

Concession ☐ _____ *Type of concession*

Joint Membership, complete the details below:

Full Name _____ D.O.B _____

Join Live Active Rewards ☐ To sign up, simply complete the email field above.

Acknowledgement

I have read and understood the Terms and Conditions of Membership.

I agree to abide by the Live Active Leisure Management Rules and Conditions.

1st Applicant _____ Date _____

Name and address (incl postcode) of person paying Direct Debit, if not the same as member:

Staff Use Only

Promo Code _____

Venue _____ Processed By _____ Date _____

Head Office _____ Processed By _____ Date _____

Amount Received _____ MRM ID _____

Data Protection

The information provided by you will be used only for the purpose stated. In terms of the Data Protection Act 1998, you are entitled to know what personal information Live Active Leisure Ltd hold about you on payment of a fee of £10.

Application should be made to: Chief Executive Office, Live Active Leisure, Caledonia House, Hay Street, Perth, PH1 5HS.



Please fill in the whole form using a ball point pen and send it to:

Live Active Leisure
Caledonia House
Hay Street, Perth
PH1 5HS

Instruction to your
bank or building society
to pay by Direct Debit

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To: The Manager:	Bank/Building Society
Address	
Postcode	

FOR LIVE ACTIVE LEISURE OFFICIAL USE ONLY
(This is not part of the instruction to your bank or building society)

Please pay Live Active Leisure Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Live Active Leisure and, if so, details will be passed electronically to my Bank/Building Society.

[illegible]

Signature(s)
Date

DDI1

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Live Active Leisure will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Live Active Leisure to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Live Active Leisure or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society - If you receive a refund you are not entitled to, you must pay it back when Live Active Leisure asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

MEMBERSHIP TERMS & CONDITIONS

- a. Live Active Leisure Limited (hereinafter "LAL") reserves the right to refuse any application for membership and do not need to give reason(s) for refusal.
- b. Membership fees are only refundable at LAL's discretion.
- c. A member must produce their valid membership card on entry to venues to access activities at the appropriate rate. If not produced the full activity price will be charged.
- d. Cards are not transferable between members or with any other customer.
- e. LAL reserves the right to review their Terms & Conditions and charges from time to time. Members on the Direct Debit Scheme will be given a minimum of one calendar month's notice of any proposed changes and/or increase and will have the right to cancel the membership without penalty during this period by writing to LAL. Failure to cancel will imply acceptance of the changes and/or increase. Members who pay an annual or 30 day membership fee require to renew such membership on or before the expiry of the current membership to continue as members. Such renewal shall be at the rates applicable as at the date of renewal.
- f. Members are entitled to take a membership holiday for a minimum period of 1 month to a maximum of 6 months. A membership holiday form must be completed and submitted by the 15th of the month to take effect at the end of that month. A confirmation slip will be given on receipt of the holiday form. It is the member's responsibility to retain this receipt as proof of their change to membership request. Memberships will automatically be reactivated after the holiday period and only one holiday period is permitted each calendar year.
- g. All lost, stolen or damaged cards must be reported immediately. A charge will apply for a replacement card.
- h. If a member is under the age of 16, the membership application form must be countersigned by a Parent/Guardian.
- i. Concessionary discount will only be available to those providing appropriate evidence of entitlement at the time of application and annually thereafter. If such evidence is not provided at least 14 working days prior to the renewal date, monthly payments will automatically revert to the standard membership rate. No refund will be given when such evidence is thereafter provided.
- j. Till receipts should be retained as proof of purchase.
- k. Corporate Memberships are ongoing until cancelled by the corporate member or until the member ceases employment with the corporate company. Members, who are no longer employed, with one of the companies registered to the Live Active Leisure Corporate Membership scheme, will revert to the standard membership rate.
- l. All correspondence regarding the direct debit will be sent to both the member and direct debit holder.
- m. Initial Payments under the Direct Debit Scheme will only be accepted by cash or credit or debit card.
- n. Joint senior memberships are only available when both members are 65+. If both members do not come under this age category then an adult joint membership will be the available option.
- o. All data collected is in accordance with the Data Protection Act 1998 and is used by LAL in accordance with the statement at the foot of the application form. It is the member's responsibility to ensure the data we hold for them is up to date and accurate.
- p. A Standard Cancellation Form in respect of membership under the Direct Debit Scheme must be handed in to any LAL venue before the 15th of the month for termination of membership at the end of that month. A confirmation slip of receipt of cancellation form will be given. It is the responsibility of the member to retain this receipt and to contact LAL if no response is received within 14 days of the cancellation request. If a Direct Debit has been cancelled without notification to LAL, this will be deemed as being in breach of the terms and conditions.
- q. All Direct Debits are a legally binding contract between LAL and the Direct Debit payer and represent a commitment to pay all monthly membership fees due. If a Direct Debit payment has defaulted, we will reapply for the Direct Debit within one calendar month. In an instance where a second payment has defaulted, memberships will be cancelled with immediate effect and an administration fee of £15 will apply. Members will not be permitted to rejoin any Membership scheme including the Live Active Card until all due amounts are paid in full.
- r. All users are bound by the Live Active Leisure Management Rules and Conditions ("the Rules"). A copy of such is available for inspection at all venues.
- s. LAL reserves the right to refuse admission or ask any member to leave if LAL reasonably believe that they are in breach of any of the Rules. In such cases, memberships may be terminated and there will be no refund of fees paid.
- t. Not all activities are available in all venues and are subject to availability.
- u. LAL reserves the right to cancel, suspend, withdraw or amend any activity or venue. All venues will be subject to periods of closure for emergency, planned maintenance or other business reason. Refunds will only be considered if such closure extends beyond a period of two weeks and no reasonable alternative is available locally.
- v. LAL reserve the right to run membership promotions and special offers throughout the year, which may offer memberships at a different price from that advertised.
- w. The LAL Atholl Fitness Membership is exclusive use of Live Active Atholl only. Access to other venues will be charged at the Live Active Card price level. To have unlimited access at all our LAL venues, the applicant must hold an LAL standard Fitness Membership.