

Direct Debit TERMS AND CONDITIONS

Customer Contract

Definitions: Service Provider = "we", "us" or "our"; Customer = "you";

COMMITMENT

- You agreeing to subscribe monthly for the services provided by the Service Provider, Live Active Leisure, hereafter know as LAL, and contracting to remain a subscriber for the minimum period of the contract (the 1st Direct Debit Payment)
- We will automatically continue to collect the agreed Direct Debit payment amount monthly on 1st of each month until terminated in accordance with these provisions.
- You may terminate the contract by informing us before the 15th of the month. Your membership will cease on the last day of that month. Please cancel by completing the online cancellation form [Live Active](#)

COOLING OFF PERIOD

- This contract commences once you have indicated your acceptance in the Declaration section of this contract. You have 14 full days after signup to cancel this contract for any reason. To exercise this right, you must inform us of this by emailing leisure@liveactive.co.uk

MISSED PAYMENT

- If you miss a payment, you will be deemed to have breached your contract. Your membership account will be 'suspended' and you will be unable to use the membership until the monthly payment is made.
- A request to make payment will be sent to you by email providing a link to make the payment online. Once completed your membership will be reactivated.

GIVING NOTICE TO CANCEL

- We will continue to collect your monthly subscription until we receive notice to cancel. You may terminate the contract by informing us before the 15th of the month. Your membership will cease on the last day of that month. Please cancel by completing the online cancellation form [Live Active](#)